

RAJ-161100020405

Seat No. _____

M. B. A. (Sem. IV) (CBCS) Examination March / April - 2019 Retailing Management

Time : $2\frac{1}{2}$ Hours]

[Total Marks: 70

Instruction: All questions carry equal marks.

1 Discuss recent trends in online retailing in India.

OR

- 1 What is the role of unorganized retail in Indian economy? Discuss.
- **2** (a) How important is the location of the store in retailing? Explain.
 - (b) Explain the pricing strategies adopted by retailers.

OR

- **2** (a) What is the importance of relationship building in Retailing? Explain.
 - (b) What are the techniques for identifying consumer needs and characteristics ?
- 3 Discuss the opportunities and challenges for Retailing in India.

OR

- 3 Discuss the entry strategies of Global retailers.
- 4 (a) What are the dynamics of creating and maintaining a retail image?
 - (b) What is Visual Merchandise Management? What are the factors affecting Visual Merchandise Management?

OR

- 4 (a) Explain the elements of Store Design.
 - (b) Explain Retail Information System.
- 5 Is Foreign Direct Investment in retail sector good or bad for retail sector in India ? Discuss.

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